



# PHILIPPINE ECONOMIC ZONE AUTHORITY

## BIDS AND AWARDS COMMITTEE

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## PEZA BIDS AND AWARDS COMMITTEE

### SUPPLEMENTAL BID BULLETIN No. 2021-09

**SUBJECT: RENEWAL OF LICENSE AND MAINTENANCE AGREEMENT FOR FORTIWIFI NETWORK FIREWALL EQUIPMENT INSTALLED AT THE HEAD OFFICE, CEZ, SEZS AND JPCOS (PEZA-HO-2021-09)**

This Supplemental Bid Bulletin No. 2021-09 is being issued to revise provisions/specifications in the Bidding Documents, to address queries/clarifications sent thru email and raised by bidders during the pre-bid conference conducted on 10 December 2021 for the aforementioned project:

#### A. Revisions to provisions/specifications in the Biddings Documents

For complete information on the changes, in the Technical Specifications (TS), please refer to Annex A.

Opening of Bids and Deadline of Submission of Bids will be **moved from December 22, 2021 to December 23, 2021 at 10:00 AM** in compliance to RA 9184 (this shall apply to Section 1 Nos. 7, 9 and 10)

The required Delivery of Goods in Section I No.2 is amended as follows:

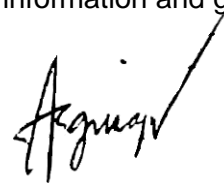
<b>From:</b>	2. The Philippine Economic Zone Authority now invites bids for the above Procurement Project. <i>Start date will commence upon issuance of Notice to Proceed and will be valid for 2 years.</i> Bidders should have completed, within 5 years from the date of submission and receipt of bids, a contract similar to the Project. The description of an eligible bidder is contained in the Bidding Documents, particularly, in Section II (Instructions to Bidders).
<b>To:</b>	2. The Philippine Economic Zone Authority now invites bids for the above Procurement Project. <b>Delivery Period is Fifteen (15) calendar days after issuance of Notice to Proceed.</b> Bidders should have completed, within 5 years from the date of submission and receipt of bids, a contract similar to the Project. The

	description of an eligible bidder is contained in the Bidding Documents, particularly, in Section II (Instructions to Bidders).
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The Schedule of Requirements in Section VI is revised as follows:

<b>From:</b>	<table border="1"> <thead> <tr> <th>Item Number</th> <th>Description</th> <th>Quantity</th> <th>Total</th> <th>Delivered, Weeks/Months</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>License and Maintenance Agreement for FortiWifi Firewall</td> <td>22</td> <td>22</td> <td><i>Start date will commence 7 days after issuance of Notice to Proceed and will be valid for 17 Months.</i></td> </tr> </tbody> </table>	Item Number	Description	Quantity	Total	Delivered, Weeks/Months	1	License and Maintenance Agreement for FortiWifi Firewall	22	22	<i>Start date will commence 7 days after issuance of Notice to Proceed and will be valid for 17 Months.</i>
Item Number	Description	Quantity	Total	Delivered, Weeks/Months							
1	License and Maintenance Agreement for FortiWifi Firewall	22	22	<i>Start date will commence 7 days after issuance of Notice to Proceed and will be valid for 17 Months.</i>							
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This BID Bulletin is issued this **16th** day of **December 2021** for the information and guidance of all concerned.



**GM ALEEM SIDDIQUI M. GUIAPAL**  
 Chairman  
 Bids and Awards Committee

# Annex A

## Revised Technical Specifications

Item	Specification	Statement of Compliance
1	<b>FortiWifi 60D</b>	<p><i>[Bidders must state here either “Comply” or “Not Comply” against each of the individual parameters of each Specification stating the corresponding performance parameter of the equipment offered. Statements of “Comply” or “Not Comply” must be supported by evidence in a Bidders Bid and cross-referenced to that evidence. Evidence shall be in the form of manufacturer’s un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data etc., as appropriate. A statement that is not supported by evidence or is subsequently found to be contradicted by the evidence presented will render the Bid under evaluation liable for rejection. A statement either in the Bidder's statement of compliance or the supporting evidence that is found to be false either during Bid evaluation, post-qualification or the execution of the Contract may be regarded as fraudulent and render the Bidder or supplier liable for prosecution subject to the applicable laws and issuances.]</i></p>

	<b>Quantity</b> 22	
	<b>Product Code</b> FC-10-0061D-950-02-12	
	<b>Serial Number</b> FWF60D4615018364 FWF60D4615018530 FWF60D4615018376 FWF60D4615017970 FWF60D4615017626 FWF60D4615019434	

	<p><i>FWF60D4615017707</i></p> <p><i>FWF60D4615018357</i></p> <p><i>FWF60D4615019606</i></p> <p><i>FWF60D4615018535</i></p> <p><i>FWF60D4615017928</i></p> <p><i>FWF60D4615017683</i></p> <p><i>FWF60D4615019558</i></p> <p><i>FWF60D4615019707</i></p> <p><i>FWF60D4615017614</i></p> <p><i>FWF60D4615018629</i></p> <p><i>FWF60D4615017717</i></p> <p><i>FWF60D4615017821</i></p> <p><i>FWF60D4615018466</i></p> <p><i>FWF60D4615018127</i></p> <p><i>FWF60D4615017968</i></p> <p><i>FWF60D4615018266</i></p>	
	<p><b>License Description</b></p> <p><b><i>Fortiwifi-60D 24x7 UTP</i></b></p> <p><i>Bundle Renewal Includes:</i></p> <p><i>24x7 FortiCare (Advanced Hardware Replacement, Firmware and General Updates, 24x7 Comprehensive Support) plus NGFW (IPS/Application control), AMP/AntiVirus, Web &amp; Video Filtering, Antispam and FortiSandbox Cloud Services</i></p>	
	<p><b>Coverage</b></p> <p>Seventeen (17) Months</p>	
	<p><b>Service Request</b></p> <p>Thru Service Desk (24x7 Landline, Mobile SMS and Email)</p>	
	<p><b>Response Time (Phone Support)</b></p> <p>Within 30minute upon receipt of call</p>	

	<p><b>Service availability (engineering Services)</b></p> <p>Four 4 Hours Within Metro Manila</p> <p>Six 6 hours outside Metro Manila or next available means of transportation</p>	
	<p><b>Parts Charges (RMA)</b></p> <p>Included</p>	
	<p><b>Service Unit Issuance</b></p> <p>Shall be provided upon availability</p>	
	<p><b>Parts Availability</b></p> <p>Thirty (30) Days</p>	
	<p><b>Annual Preventive Maintenance</b></p> <p>Included</p>	
	<p><b>Hardware Support</b></p> <p><i>Advance Hardware Replacement</i></p>	
	<p><b>Warranty</b></p> <p>Seventeen (17) Months on Parts, Labor, and On-site (PEZA Head Office), 24 x 7</p> <p>Helpdesk support shall be provided to PEZA Head Office as well as its remote offices namely:</p> <p style="padding-left: 40px;">Cavite Economic Zone and Mactan Economic Zone.</p> <p>Spare Parts Replacement to be provided must come from the original manufacturer.</p>	
	<p><b>Maintenance Support</b></p> <p><b>Corrective Maintenance shall include the following services:</b></p> <ol style="list-style-type: none"> <li>1. The Service Provider will provide telephone support for problem isolation.</li> <li>2. If the problem cannot be resolved through telephone support, a Technical</li> </ol>	

	<p>Engineer shall be deployed to the Site to perform fault isolation and resolution on the Hardware Components.</p> <p>3. The Service Provider shall supply the necessary spare parts for the purpose of maintaining. Spare units may be brand new units or repaired units that are in good working condition.</p>	
	<p><b>Hardware and Parts Materials</b></p> <p>During the Term of this Agreement, should there be a hardware defect or malfunction with any of the Hardware Components, which is not capable of on-site repair, the Service Provider shall pull-out the affected Hardware Component for endorsement to Fortinet (or any relevant equipment manufacturer) for return, repair and/or replacement ("Return Material Authorization" or "RMA"). It shall be the Service Provider's obligation to provide the Company, at no cost to the Company, a service unit in excellent and fully functional or operating and working condition, of the same brand, model and specifications as that of the defective Hardware Component. Configuration and installation of the replacement and/or service unit shall be promptly carried out by the Service Provider.</p> <p>Pull—out of defective unit and delivery of repair and/or replacement unit shall be at the PEZA Head Office.</p>	
	<p><b>Location</b></p> <p>Helpdesk or Phone support service will be provided to the following locations:</p> <ol style="list-style-type: none"> <li>1. PEZA Head Office</li> <li>2. Mactan Economic Zone MEZ)</li> <li>3. Cavite Economic Zone CEZ)</li> </ol> <p><b>On-site support service will be provided to the location:</b></p> <p>Philippine Economic Zone Authority MISD, 10th Floor, DoubleDragon Center</p>	

	<p>West Building, DD Meridian Park, Macapagal Avenue, Pasay City</p> <p>Mactan Economic Zone Lapu-Lapu City, Mactan, Cebu</p> <p>Cavite Economic Zone Rosario, Cavite</p>	
	<p><b>Preventive Maintenance</b></p> <p>The Service Provider shall perform an annual preventive maintenance program on the</p> <p style="padding-left: 40px;">Hardware Components at the PEZA Head Office, Taguig. The parties shall mutually agree</p> <p style="padding-left: 40px;">upon the specific date and time for each preventive maintenance activity hereon.</p>	
	<p><b>Bidder Qualifications</b></p> <p>1. Must have a technical support Toll-Free number for technical assistance within working hours and should be operational and functional for at least within the service maintenance agreement period.</p> <p>2. Bidder must be a Premiere Partner (<i>or its equivalent</i>) of the manufacturer of the products to be supported.</p> <p>3. Bidder must be an authorized reseller and support provider for the products.</p> <p>4. Bidder must have at least two (2) Certified Engineers for the products to be supported.</p> <p style="padding-left: 40px;">Certification breakdown are as follows:</p> <ol style="list-style-type: none"> <li>1) Network Security Expert 4 (NSE4)</li> <li>2) Network Security Expert 5 (NSE5)</li> <li>3) Network Security Expert 7 (NSE7)</li> </ol> <p>5. Must be a Fortinet System Integrator in the Philippines.</p>	



	<p><b>Coverage Date</b></p> <p>Start date will commence 7 days upon issuance of Notice to Proceed and will be valid for 17 Months.</p>	
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