Republic of the Philippines

PHILIPPINE ECONOMIC ZONE AUTHORITY

PEZA BIDS AND AWARDS COMMITTEE

SUPPLEMENTAL BID BULLETIN NO. 2025-12

PROJECT: Procurement of Maintenance Agreement/Contract for Servers and Other IT Equipment of the Head Office and Public Economic Zones (PEZA-HO-2025-09)

This supplemental Bid Bulletin No. 2025-12 is being issued to address queries/clarifications in the Bidding Documents sent thru email and raised by bidders during the pre-bid conference conducted on 31 August 2025.

INFORMATION/ SPECIFICATIONS	AMENDMENT/RESOLUTION
1. Query from Novare	
In relation to the Project Procurement of Maintenance Agreement/Contract for Servers at the Head Office and Public Zones, we respectfully request clarification regarding one of the eligibility requirements in the Terms of Reference, specifically the provision that states: **"Bidder must be a Premier Partner or equivalent of the manufacturer of the products to be supported."** We would like to note that some manufacturers, such as the one involved in this project, do not use the term "Premier Partner" in their official partnership tier structure. For example, the recognized tiers under their current partner program are Gold, Platinum, and Titanium, with no designation labeled as "Premier." In light of this, we respectfully suggest that the requirement be reconsidered or rephrased to align with the actual partnership tier classifications recognized by manufacturers. This would help prevent confusion and ensure fair competition among qualified bidders.	The requirement will be amended to: **"Bidder must be an authorized partner of the manufacturer of the products to be supported."**
2. Query from Creative Infosolutions Inc.	
We would like to seek clarification on the following item from the Technical Specifications: **"Bidder must be a premier partner or equivalent of the manufacturer of the products to be supported."** Would it be acceptable if we are a **Registered Partner** of the manufacturer? We hope for your kind consideration and look forward to your guidance on this matter.	The requirement will be amended to: **"Bidder must be an authorized partner of the manufacturer of the products to be supported."**

ALL REQUIREMENTS/SPECIFICATIONS PROVIDED IN THE BIDDING DOCUMENTS, NOT OTHERWISE REVISED OR AMENDED BY THE ABOVE, SHALL REMAIN IN FORCE AND IN EFFECT.

For information of all concerned.

Issued this 05th August 2025 at PEZA Head Office, Pasay City

ROWENA T. NAGUIT
BAC Chairperson