



PHILIPPINE ECONOMIC ZONE AUTHORITY

PEZA BIDS AND AWARDS COMMITTEE

SUPPLEMENTAL BID BULLETIN No. 2022-05

PROJECT: "Procurement of the Maintenance Agreement for Precision Air Conditioning Units (PACUs) Installed at the Head Office (PEZA-HO-2022-07)"

This Supplemental Bid Bulletin No. 2022-05 is being issued to address queries/clarifications in the Bidding Documents sent thru email and raised by bidders during the pre-bid conference conducted on 06 April 2022.

Queries/Clarifications	Response/Resolution
<p>Qualification under Section VII. Technical Specifications</p> <p>Is it possible to revise the item #1 as follows:</p> <p>Must have a technical support Toll-Free number OR HOTLINE NUMBER SPECIFICALLY FOR COOLING/PACU EQUIPMENT for technical assistance within working AND OUTSIDE OFFICE HOURS assistance and should be operational and functional at least within the service maintenance agreement period.</p> <p>This is for us to make sure that we have other options as this is also vital as an after-sales support for your critical equipment.</p>	<p>TOLL-FREE NUMBER FOR TECHNICAL ASSISTANCE is used to escalate technical support of any unsolved problems to the Manufacturer of the product. This will also ensure that the equipment concerned was indeed enrolled to a Maintenance/Service Agreement to the Manufacturer. So, we will retain the original statement.</p>

ALL REQUIREMENTS/SPECIFICATIONS PROVIDED IN THE BIDDING DOCUMENTS, NOT OTHERWISE REVISED OR AMENDED BY THE ABOVE, SHALL REMAIN IN FORCE AND IN EFFECT.

This BID Bulletin is issued this 11th day of April 2022 for the information and guidance of all concerned.



DDG TERESO O. PANGA
BAC Chairperson